

Executive Summary

The **B2B location intelligence market (2020-2025)** has seen rapid growth in enterprise demand for geospatial insights, accompanied by major pivots and challenges. Several key players – including *Placer.ai*, *Foursquare (enterprise division)*, *SafeGraph*, *Near Intelligence*, *Veraset*, and *X-Mode/Outlogic* – have emerged or transformed their business models to serve enterprises. **Placer.ai**, founded in 2018, exemplifies the pure B2B SaaS approach with explosive growth (reaching **\$100M ARR in 2024** and a **\$1.5B valuation** ¹ ²). In contrast, **Foursquare**, once a popular consumer check-in app, reinvented itself as an enterprise data platform – stabilizing at **\$100M+ annual revenue** by 2020-21 after a down-round that halved its early-2010s valuation ³ ⁴ . Other players like **SafeGraph** (a pure data provider) and **Near Intelligence** (which went public via SPAC in 2022) carved out niches in point-of-interest (POI) and mobility data, while **Veraset** (a SafeGraph spin-off) and **X-Mode Social (Outlogic)** focused on raw location feeds – often facing heightened **privacy scrutiny** in the wake of GDPR, CCPA, and Apple’s iOS 14.5 changes. **Privacy regulations (e.g. Apple’s App Tracking Transparency in 2021)** dramatically curbed passive data collection, forcing companies to emphasize “**consent-based**” data and drop sensitive-location tracking ⁵ ⁶ . Successful firms differentiated themselves through unique data assets (e.g. Foursquare’s **Pilgrim SDK** and first-party check-in data, SafeGraph’s expansive POI database) and user-friendly analytics (Placer.ai’s turnkey SaaS dashboards). This report provides a **comparative analysis** of these companies – examining their valuations, funding, revenues, data sources, clients, accuracy claims, privacy responses, and value propositions – followed by broader **business model insights** (B2C-to-B2B pivots, pricing strategies, enterprise sales cycles, market sizes, margins) and **monetization strategies** (from enterprise data licensing to consumer-facing virtual goods). Key findings include:

- **Enterprise Market Growth:** Location intelligence for businesses expanded rapidly post-2020, with global market TAM estimates in the tens of billions (e.g. **~\$23-26B in 2024**, projected ~\$60B+ by 2030) and strong demand in retail analytics, real estate site selection, tourism and city planning ⁷ ⁸ . COVID-19 accelerated adoption as companies sought real-time data on shifting consumer mobility.
- **Funding & Valuations:** Placer.ai’s valuation jumped to **\$1.45B** by 2024 (after raising \$75M Series C) ¹ , reflecting its 3x ARR growth since 2022 ⁹ . Foursquare, despite its **\$390M total funding**, saw a **valuation reset to ~\$325M** in its 2016 pivot financing ³ , then steadily grew enterprise revenue. SafeGraph raised a \$45M Series B in 2021 at a **\$370M valuation** ¹⁰ , while Near’s 2022 SPAC debut valued it near **\$1B** ¹¹ . Near had raised ~\$134M pre-SPAC and projected ~\$91M revenue for 2023 ¹² . Smaller players like Veraset remained mostly privately funded (Tracxn reports no major VC rounds ¹³), and X-Mode was acquired (in 2021) by Digital Envoy with undisclosed terms ¹⁴ .
- **Revenue Scale & Growth:** Placer.ai scaled from ~\$30M ARR in Jan 2022 to **\$100M+ ARR by early 2024** (80% YoY growth) ⁹ . It amassed over **4,300 customers** (up 4x since 2022) ⁹ , indicating broad market penetration. Foursquare’s enterprise pivot yielded **\$100M+ revenue in 2020** and “well over \$100M” in 2021 ⁴ , although growth thereafter has been modest (est. ~\$150M in recent years). Near Intelligence grew at ~35% annually (e.g. \$33M in 2020 to ~\$60M in 2022) ¹² , with **72% gross margins** ¹² but continued net losses. SafeGraph kept a lean profile – ~70 employees in 2021 – and

claimed to have **doubled revenue YoY** by 2021 while burning only \$3M over two years ¹⁵ ¹⁶ ; however, external estimates suggest a more limited scale (possibly under \$10M revenue by 2022). Veraset's and Outlogic's revenues are not public, but Veraset is known to serve **Fortune 100 firms and researchers** with raw data ¹⁷ , and X-Mode (pre-acquisition) boasted "hundreds of enterprise clients" leveraging its SDK-derived data ¹⁸ .

- **Pricing Models & Contracts: Subscription licensing** is the norm for SaaS analytics platforms (e.g. Placer.ai sells annual platform access often in the **five to six figures** per year, given an average ~\$23k per customer by ARR math). Placer offers tiered subscriptions and a freemium dashboard for basic use ¹⁹ ²⁰ , focusing on multi-seat enterprise deals (e.g. large retailers, mall operators, cities). **Usage-based pricing** is common for data/API products: SafeGraph's POI dataset pricing scales by data volume – e.g. an annual license for the full US POI database costs around **\$150k/year** ²¹ (as listed on AWS Marketplace), and smaller slices or attributes can be bought per record (SafeGraph quotes range from **\$0.05 per place up to ~\$30k/yr** for various data packages) ²² . Foursquare similarly licenses its **Places** database and APIs: enterprise clients like tech platforms or automakers often sign yearly contracts (Microsoft, for example, paid \$15M in 2014 for multi-year data access). Foursquare's newer products (e.g. **Visits/Audience segments and Attribution** for ads) are likely sold on subscription or outcome-based pricing (e.g. per measured visit). **Typical contract values** vary widely – smaller retail consultancies might spend ~\$10–20k/year for limited analytics, whereas a Fortune 500 QSR chain or big tech client might invest **six- or low seven-figures annually** for unlimited data feeds across many locations. Notably, **pilot programs** are common: many providers offer free trials or pilot studies to prove ROI. For instance, Veraset has provided sample raw data to government agencies for evaluation ²³ ²⁴ , and Placer.ai launched a free "Community" version of its dashboard to hook new users. Enterprise **sales cycles** typically run 3–6+ months, often starting with a demo and pilot, then progressing to a multi-year data license once the value is demonstrated (especially for clients integrating data into their workflows).

- **Data Sources & Collection Methods:** All these companies rely on **mobile location data**, but their collection models differ: **Placer.ai** uses an **SDK installed in hundreds of third-party apps** plus other partner data feeds ²⁵ . It assembles an **anonymized panel** of millions of devices, then extrapolates foot traffic and demographics for any physical place using proprietary machine learning (modeling bias, calibrating to real-world benchmarks) ²⁶ ²⁷ . **Foursquare** leverages **first-party data** from its own consumer apps (Foursquare City Guide and Swarm) and the **Foursquare SDK (Pilgrim)** embedded in partner apps, as well as data acquired from partners (Factual's global POI database via a 2020 merger, and Snap's Placed for visit attribution). Foursquare's **"Graph"** technology unifies these datasets (e.g. 120M+ global POIs, user visit trails, and third-party demographics) to answer geospatial queries ²⁸ ²⁹ . **SafeGraph** until 2019 collected raw GPS pings via apps and ad networks ("bidstream") for its "Movement" panel ³⁰ , but in 2019 it **spun off this raw data business to Veraset** ³¹ . Now SafeGraph focuses on curating **"Places" POI data** (50M+ global POIs with attributes like category, open hours, building footprints) and higher-level **aggregated foot-traffic patterns**. It buys or partners for mobility data (e.g. from Veraset and other SDK aggregators), then **aggregates visits by location** (monthly **Patterns** reports of foot traffic counts by venue, dwell times, visitor home areas, etc.). **Near Intelligence** claims a **"full-stack" data platform** sourcing location and transaction data from **phones, telecom carriers, apps, and its clients** ³² . Near has amassed **1.6 billion anonymized user IDs across 44 countries** ¹¹ , which it "stitches" into profiles of people's movement and behavior, supposedly using proprietary, privacy-by-design methods ³³ . **Veraset** sells raw GPS ping data (lat-long signals) via its **"Movement" dataset**, sourcing from

“thousands of apps and SDKs” to avoid bias ²³. This data is delivered at high volume (billions of records) for customers who perform their own analyses (e.g. hedge funds, researchers). **X-Mode/ Outlogic** similarly built a large panel via its SDK (X-Mode’s “XDK”) embedded in many apps – including some controversial sources like family safety and religious apps ³⁴ ³⁵ – before 2021. After being acquired and rebranded as Outlogic in 2021, they claim to use “**consent-based**” collection only ³⁶, and have even **shut off data from sensitive apps and US defense clients** ⁶. Outlogic’s data often complements Digital Envoy’s IP-based data, enriching datasets for fraud detection, ad tech, and retail analytics ³⁶ ³⁷.

- **Key Enterprise Clients & Use Cases: Retail and real estate** are core sectors for most of these companies. Placer.ai’s 4,300+ customers include retailers (e.g. **Neiman Marcus, Aldi** via Placer’s public rankings), shopping center owners, and real estate firms (e.g. **JLL, Century 21** real estate) ³⁸ ³⁹. Placer’s platform helps them analyze store visit trends, trade areas, co-tenancy (what other stores customers visit), and site selection decisions. Placer also cites clients in hospitality, CPG and municipalities (e.g. **Washington DC Economic Partnership** uses it for economic development) ⁴⁰ ⁴¹. **Foursquare’s B2B clients** have included major tech and platform companies: *Apple, Pinterest, Uber, Twitter, Microsoft, Samsung, and Tencent* have all used Foursquare’s **Places API** for location search/geocoding or its **movement data** for location-based features ⁴² ⁴³. Foursquare also serves the **advertising/marketing industry**: its *Attribution* product (bolstered by the 2019 Placed acquisition) is used by brands and ad agencies to measure store visit lift from ad campaigns ⁴⁴. For example, an automaker or quick-serve restaurant might use Foursquare to quantify how many people exposed to an ad later visited a dealership or restaurant. **SafeGraph** counts **Domino’s, Avison Young** (commercial real estate), and **Mapbox** (mapping platform) among clients ⁴⁵. Its POI data is used to power local search in apps, site selection models, and OOH advertising analytics; during COVID, government agencies like the **CDC and states (Illinois, etc.)** bought SafeGraph (and Veraset) mobility data to analyze lockdown mobility changes ⁴⁶ ⁴⁷. **Near** highlights marquee brands like **McDonald’s, Wendy’s, Ford** and commercial realtors like **CBRE** as users ⁴⁸. These companies use Near’s **Allspark platform** for marketing analytics (e.g. consumer persona building, competitive footfall analysis) and real estate decisions. Near claims **60% of the Fortune 500** as clients in some capacity ⁴⁸, often via its cloud-based dashboards or data subscriptions. **Veraset** primarily serves more specialized data buyers – e.g. quantitative hedge funds (seeking alternative data on foot traffic), large corporations doing custom research, and top **research universities** (its data was used in academic studies on mobility). **Outlogic** (X-Mode) had clients in **finance, cybersecurity, real estate, and advertising** ⁴⁹. For example, fintech firms might use its location data to enhance credit models or fraud detection, while advertisers created audience segments (e.g. “frequent gym-goers”) from X-Mode data. A notable Outlogic use case was its **Data For Good** program – sharing data for COVID-19 mobility tracking and disaster response (e.g. optimizing evacuation routes) ⁵⁰.

- **Prediction Accuracy & Validation:** These companies frequently tout the accuracy and predictive power of their data. **Placer.ai** markets itself as “the world’s most accurate location analytics platform” ⁵¹, achieved by a large, diverse panel and rigorous statistical corrections (accounting for sampling biases, normalizing for tech changes, etc. ⁵²). While specific accuracy percentages are proprietary, Placer and Near both emphasize use of *ground truth calibration* – for instance, Placer sometimes validates foot-traffic counts against tenants’ point-of-sale data or mall traffic counters to ensure its visit estimates are within an acceptable error range (often single-digit percentage differences). **Foursquare** built credibility with high-profile predictions: in 2016, it famously used its

foot traffic data to **predict Chipotle's same-store sales would drop ~30%** after a food safety scare – a forecast later confirmed by Chipotle's earnings ⁵³ ⁵⁴ . Foursquare also accurately estimated iPhone launch sales and the impact of McDonald's all-day breakfast by analyzing location patterns ⁵⁵ ⁵⁶ . These case studies validated that **aggregated visit data correlates strongly with business performance**. Near similarly advertises "AI-driven" predictive insights, e.g. forecasting how likely certain customer cohorts are to visit a brand if it opens in a new area, though independent validation of Near's predictions is scant in public sources. **SafeGraph** focuses on data quality rather than forward-looking predictions; one client testimonial notes that if a POI is in SafeGraph's dataset, "*we can always trust it's a real location*", implying careful curation ⁵⁷ . SafeGraph did enable predictive analytics by customers (e.g. hedge funds predicting retailers' quarterly revenues via SafeGraph Patterns footfall counts), and the fact that **government agencies and researchers extensively used SafeGraph/Veraset data during COVID** suggests a level of trust in its accuracy for depicting real-world movement trends ⁴⁶ ⁴⁷ . It should be noted that **accuracy claims often refer to aggregate patterns** (e.g. foot traffic being within X% of actual), while **risks remain around re-identification** – academic studies show even "anonymized" individual paths can sometimes be traced to identities ⁵⁸ . Hence, validation efforts also involve ensuring *privacy thresholds* (e.g. SafeGraph won't report visitation metrics if sample size is too small, to avoid pinpointing one person ⁵⁹).

- **Privacy Challenges & Regulatory Responses:** **Privacy and regulation** have become defining factors in this industry between 2020–2025. In 2021, Apple's iOS 14.5 (App Tracking Transparency) required explicit opt-in for cross-app tracking, causing opt-in rates for location-sharing to plummet – dramatically reducing data supply from iPhones. Many apps removed or constrained background location collection to comply, hitting companies like X-Mode and SafeGraph especially hard. **Google** followed by banning certain SDKs: in June 2021, Google **banned SafeGraph's code from Android apps** for selling location data ⁶⁰ , and similarly banned X-Mode (forcing app developers to remove X-Mode's SDK) ⁶¹ . SafeGraph responded by **immediately halting its sale of raw phone GPS data** (the "Movement" product) and focusing on aggregated place visits; in fact, SafeGraph had preemptively offloaded raw data to Veraset in 2019, a move some say was to shield SafeGraph from direct criticism while still accessing the data via partnership ³¹ ⁶² . The **overturning of Roe v. Wade (2022)** turbocharged regulatory scrutiny: a *Vice* investigation in 2022 showed you could buy a week's worth of location data for visitors to Planned Parenthood clinics for just \$160 ⁶³ ⁶⁴ – with **SafeGraph identified as the seller**. This led to public outcry. **Senator Elizabeth Warren** and others sent pointed letters to SafeGraph and Placer.ai in mid-2022, demanding explanations ⁶⁵ ⁶⁶ . Both companies quickly **agreed to stop selling any data on visits to abortion clinics or similar sensitive locations** ⁶⁶ ⁶⁷ . Placer stated its data was *aggregated* and it would permanently disable access to any sensitive locations going forward ⁶⁷ . SafeGraph likewise removed Planned Parenthood and related POIs from its offerings ⁶⁷ . The FTC has since taken enforcement action: in 2023–24 it reached settlements with **Outlogic (X-Mode)** and others, **barring the sale of "sensitive" location data (e.g. visits to health, religious, or political sites)** and requiring internal compliance programs ⁶⁸ ⁵ . X-Mode/Outlogic in particular was ordered to **delete all previously collected sensitive data** and implement rigorous consent verification for any data going forward ⁶⁹ ⁷⁰ . These actions are unprecedented – the FTC called the ban on selling precise location info a "first for the FTC" ⁷¹ . **Additional privacy laws** (GDPR in Europe, CCPA/CPRA in California) also pressured these firms to get explicit consent or shift to modelled data. The net effect: the industry is moving toward **privacy-safe practices** like *only using aggregated insights*, establishing "*Trust Centers*" (as Placer and Foursquare have) to document compliance, and diversifying data sources (e.g. more

panel data from opted-in programs). Some firms have shut down certain products entirely – e.g. SafeGraph fully ended sales of *any* data on individual movements and now stresses “we only sell data about places, not people” (a claim critics say is semantic ⁷² ⁷³, since place data is derived from people’s phones). The **market perception** has also shifted: enterprise clients now routinely conduct privacy due diligence on location data vendors, and prefer those who source data ethically (for instance, **Outlogic and Digital Envoy tout their “code of ethics” and exclusion of defense/intelligence customers** to rebuild trust ⁶).

- **Competitive Differentiation & Value Propositions:** Each company has carved a unique value prop in this competitive landscape. **Placer.ai’s differentiation** lies in providing an *easy-to-use, one-stop SaaS platform* for location analytics. Its web dashboard and free tools allow even non-technical users (e.g. a shopping center manager or city official) to pull foot traffic reports, trade area maps, and benchmarks on the fly. Placer has also built an **ecosystem of 3rd-party datasets within its platform** (offering “hundreds of datasets” from in-house or partners to enrich analyses ⁷⁴ ⁷⁵ – e.g. census demographics, spending data, vehicle traffic, etc., available in its **Data Marketplace**). By combining multiple data layers with AI, Placer pitches itself as a **holistic market research tool** for the physical world ⁷⁵. **Foursquare’s strength** is its **technology depth and legacy** in location. The company’s **Pilgrim/Movement SDK** (now just called the Foursquare or “FSQ” SDK) can detect device location in the background with high precision, and Foursquare’s **global Places database (POI)** is one of the most extensive, constantly updated via first-party user contributions and machine learning ⁷⁶. Foursquare leveraged this to launch new enterprise offerings – e.g. the **Foursquare Studio** visualization platform (from its Unfolded acquisition) for geospatial BI, and the **Foursquare Graph** announced in 2023 that connects disparate data in a time-space knowledge graph ⁷⁷. As a result, Foursquare often markets itself as **“the world’s most trusted, independent location technology platform”** (positioning against Google’s ecosystem). Its unique value is being *neutral* (not tied to ad networks), with a decade of R&D (80+ location tech patents) and the ability to power both developer solutions (via APIs) and enterprise analytics. **SafeGraph’s niche** is being the pure-play **“data refinery” for place data** – it deliberately avoids doing analytics or apps, pitching that focus as a benefit: *“No software, no visualization...Just data. Just facts.”* ⁷⁸ ⁷⁹. This resonates with data science teams and analysts who want raw, customizable inputs. SafeGraph also led collaborative efforts like the **Placekey** universal location ID initiative to standardize POI data across sources (underscoring its emphasis on data interoperability). Its **data quality** (completeness, accuracy, freshness) is a key selling point ⁵⁷, along with flexible delivery (CSV downloads, API, Snowflake/AWS data marketplace integration). **Near Intelligence** differentiates itself by a **global reach and unified platform**: it combines location data with other consumer signals (transaction data, web, etc.) into a “consumer behavior as a service” model. Near’s proprietary **“stitching” technology** (patent-pending) claims to merge disparate data streams into anonymized profiles, giving a 360° view of audiences with privacy safeguards ³³. Near’s value prop to a client like a retailer or city is an *integrated dashboard (Allspark)* where they can query “people who visited X also tend to do Y” across 70M places worldwide. This breadth (44 countries) and its claim of **120% net revenue retention in 2022** ⁸⁰ suggest that customers find continued value in its multi-source approach. **Veraset’s** differentiation is being a **premium raw data provider** – it emphasizes the *granularity* and *frequency* of its GPS data (delivered daily at the **“most granular and frequent signals available”** ⁴⁷). Essentially, Veraset is chosen when firms need to build very custom models or have high-security/internal analysis (e.g. a government research project) where they prefer raw feeds over black-box dashboards. **Outlogic (X-Mode)** historically differentiated by having one of the **largest location panels** (at its peak, sources like Life360 app gave it tens of millions of active users)

and by aggressively pursuing emerging use cases (cybersecurity, government intel) that others avoided – though this also led to its regulatory troubles. Now under Digital Envoy, Outlogic is trying to stand for **ethical, high-quality mobile data**, leveraging Digital Envoy's 20+ year reputation in IP geo-data to reassure clients.

Table 1: Quick Comparison of Key Location Intelligence Players (2020–2025)

Company	Founded	Funding / Valuation (latest)	2024 Revenue/ Scale	Primary Offerings	Data Sources	Notable Clients / Use Cases	Differentiator
Placer.ai	2018	~\$240M raised; \$1.5B valuation (2024) ¹	\$100M+ ARR (2024); 4,300+ customers ⁹ (grew ~80% YoY)	SaaS platform for foot traffic analytics; API & data marketplace	SDK in 100s of apps; third-party panels (anonymized) ²⁵	Retailers (e.g. Aldi, Neiman Marcus), CRE (mall operators, Century 21), cities ³⁹ ⁴⁰ ; site selection, store benchmarking, urban planning	User-friendly dashboard ; broad dataset with extrapolated insights (“Google Analytics for offline behavior”)
Foursquare (FSQ B2B)	2009 (pivot ~2014)	~\$390M raised; valuation ~\$390M (est. 2023) – down from \$650M in 2013 ⁴³ ³	\$100M+ revenue (2021) ⁴ ; ~400 employees (2021) ⁸¹	Places API & dataset (120M+ POIs) ⁷⁶ ; Pilgrim SDK (location context); Studio (geo-analytics UI); Attribution (ad analytics)	First-party app data (check-ins); Pilgrim SDK in partner apps; merged Factual POI data ⁴²	Tech cos: Apple, Uber, Twitter (POI search) ⁴² ; Brands & advertisers (ad-to-store lift); QSR/retail (location planning, e.g. Subway)	Proprietary tech & data (Pilgrim engine, huge POI DB); full-stack tools (from raw API to analytics UI); independent alternative to Google

Company	Founded	Funding / Valuation (latest)	2024 Revenue/ Scale	Primary Offerings	Data Sources	Notable Clients / Use Cases	Differentiator
SafeGraph	2016	~\$61M raised; \$370M valuation (2021) ¹⁰	Not disclosed (~\$10–20M est. 2022); 70+ employees (2021) ¹⁵	Places (global POI & attributes); Patterns (monthly foot traffic aggregates); data enrichment APIs	Formerly SDK/ bidstream (spun out in 2019) ³¹ ; now buys from partners (e.g. Veraset); extensive data cleaning	CPG/retail site selection; Real estate analytics (brokers like Avison Young) ⁴⁵ ; Govt/ NGO (COVID mobility, CDC) ⁴⁶ ; mapping (Mapbox)	Laser-focused on data quality and coverage; “neutral data exchange” model; flexible licensing (marketplaces custom slices)
Near Intelligence (NIR)	2012	~\$134M pre-SPAC; public via SPAC 2022 at ~\$1B market cap ¹¹	\$59.7M 2022 revenue, grew 32% YoY ⁸⁰ ; projecting ~\$81M 2023 ⁸² ; gross margin ~72% ¹²	Allspark cloud platform (audience analytics, data activation); Vista (formerly UberMedia’s footfall product)	SDK data from apps; telco partnerships; clients’ own data; 1.6B device profiles globally ¹¹ ³³	McDonald’s, Wendy’s (consumer insights) ⁴⁸ ; Auto (Ford) for dealership analysis; 60% of Fortune 500 use some Near service ⁴⁸	Global scale (70M places, 44 countries) ¹¹ ; merged datasets (transactions + location); patented “stitching” for privacy-safe profiling
Veraset	2017 (as SafeGraph spin-off 2019)	Private (no major VC; possibly revenue-funded) ¹³	N/A (sells data by volume; team <50)	Movement (raw GPS ping data feeds); Visited (processed visits data)	Thousands of mobile apps/SDKs (high-frequency pings) ²³ ; global coverage with billions of records	Hedge funds (foot traffic-> revenue prediction); City planners (mobility studies); Universities (research on migration, etc.)	Raw, granular data (for maximum flexibility); claims best combination of frequency + coverage (unbiased by single SDK) ⁴⁷

Company	Founded	Funding / Valuation (latest)	2024 Revenue/ Scale	Primary Offerings	Data Sources	Notable Clients / Use Cases	Differentiator
X-Mode / Outlogic	2013 (X-Mode; rebrand 2021)	Acquired by Digital Envoy (2021) ¹⁴ ; previously raised ~\$13M	N/A (integrated in Digital Envoy; X-Mode had ~50 staff)	Outlogic dataset (device movement data with segments; custom solutions for fraud, traffic, etc.	SDK in many apps (Life360 was a major source) ⁸³ ; now “consent-based” only ³⁶	Financial services (risk/fraud models); Ad tech (custom audiences); Govt (before restrictions) – e.g. US DoD (via contractors, now ceased)	Large panel (historic); now positioning on strict privacy compliance (no sensitive data sales) and integration with Digital Envoy’s IP intelligence for a combined offering

Sources: Company disclosures, TechCrunch, PYMNTS, SEC filings, etc. ³⁸ ¹² ⁴³ ¹⁰ .

B2C-to-B2B Pivot vs. Pure B2B Models

The journeys of these companies illustrate two paths: **pivoting from B2C to B2B** (e.g. Foursquare) versus starting as **pure B2B data providers** (e.g. Placer.ai, SafeGraph). **Foursquare’s pivot** is a prominent case study. Founded in 2009 as a social app, it gained millions of users “checking in” to venues. However, consumer monetization (ads, promotions) never scaled to expectations, and by mid-2010s Foursquare’s growth had slowed. The company recognized the greater value in its **underlying data and technology** – it had amassed over 13 billion check-ins and built the “Pilgrim” location engine (which could infer where a phone is in real time). Starting around 2014, under CEO Jeff Glueck, Foursquare began **licensing its data to enterprises** and offering ads measurement. This pivot required painful decisions: Foursquare **raised a down-round in 2016 at \$325M valuation (50% lower than 3 years prior) to fuel the B2B transition** ⁴³ ³ , and it split its consumer app into two (Foursquare City Guide and Swarm) to focus the main brand on enterprise services. Over the next few years, Foursquare’s enterprise revenue surged – by 2019, Foursquare noted that B2B deals with Apple, Twitter, etc., drove its “largest revenues” in company history ⁸⁴ . It further solidified its data prowess by acquiring **Factual (another POI data company) in 2020** and **Placed (from Snap) in 2019**. By 2020–2021, Foursquare was consistently over **\$100M revenue** ⁴ and had reinvented its image as a location data powerhouse rather than a social media firm. **Key factors in Foursquare’s successful pivot** included: a strong pre-existing data asset (its user-contributed place database and visit logs), investor support despite valuation resets, and the foresight to develop enterprise-grade tech (Pilgrim SDK, etc.) even while running the consumer app (Dennis Crowley notes they treated building an automatic check-in engine as a “north star” from 2010 onward ⁸⁵ ⁸⁶). Essentially, Foursquare’s B2C phase subsidized the creation of a differentiated B2B product – a pivot that many other consumer LBS (location-based service) startups could not pull off. For example, rival check-in app **Gowalla** sold to Facebook in 2011 and was shut down (its data folded into Facebook Places), never transitioning to enterprise. Google’s own foray,

Google Latitude, stayed consumer-facing and was killed off, though Google later leveraged Android location data internally for mapping and ads rather than selling externally. **Those that failed to pivot often lacked either a proprietary technology edge or a clear enterprise use case.** Foursquare had both, whereas smaller social-location apps (e.g. Loopt, Whrrl) were acquired or shuttered before reaching an enterprise model.

In contrast, **pure B2B startups** like Placer.ai, SafeGraph, and Near built with enterprise in mind from Day 1. This often meant faster initial monetization and a clearer path to scaling revenue, but also required tackling the cold-start problem of obtaining data without a popular consumer app of their own. Placer.ai solved this via partnerships (paying or incentivizing many third-party apps to gather data through an SDK) and focusing on a single killer application: retail foot-traffic analytics. By **not targeting consumers at all**, Placer could devote all resources to enterprise product development (like a polished dashboard) and sales – yielding explosive growth and a unicorn valuation within ~4 years ¹. SafeGraph likewise started by assembling data supply (from SDKs, etc.) and immediately selling to businesses, positioning itself as an “arms dealer” of data. Its CEO Auren Hoffman actually espoused this focus, contrasting with his previous company (Rapleaf) that had more consumer-facing elements. A telling quote from Hoffman: *“SafeGraph is (and will always be) just a data company...No software...Just data.”* ^{78 79}. This single-minded approach helped SafeGraph keep costs low and achieve near-breakeven efficiency early ¹⁶, but on the flip side, it didn't enjoy the brand recognition or massive user base a consumer app can bring.

Why did Foursquare succeed in its pivot while others failed? Foursquare's success (albeit modest compared to giants) can be attributed to **timing, talent, and tech**. It pivoted when its consumer growth had plateaued but before cash ran out, giving it runway to reinvent. It brought in enterprise-oriented leadership (CEO David Shim in 2019 came from the B2B world, having founded Placed). Most importantly, it had unique tech (Pilgrim's visit detection, a rich POI graph with “tastes” and popularity metrics) that enterprises found hard to replicate. Companies that failed either pivoted too late or had nothing unique to offer B2B clients. For instance, if a consumer app only had user check-ins without precise location algorithms or global POI coverage, an enterprise could get similar data elsewhere. In Foursquare's case, even Facebook, with all its resources, ended up using Foursquare's places data in some regions of Facebook and Instagram because Foursquare's POI data was that comprehensive. Another example: **Snapchat** tried building an in-house location analytics arm by acquiring Placed in 2017 to measure ad attribution, but Snap's DNA was consumer products; after two years, they divested Placed to Foursquare. This underscores that companies deeply rooted in B2C may struggle to retain B2B operations that don't align with their core (Snap chose to focus on its ad platform and content, rather than selling location analytics to third parties). Foursquare, by fully dedicating itself to B2B, avoided that internal conflict.

Meanwhile, **Placer.ai's pure-play strategy** shows the advantage of *focus* – it overtook Foursquare in valuation by 2024 and is growing faster in revenue, despite Foursquare's head start. Part of this may be that Placer's offering is more targeted (foot-traffic SaaS for retail is a clear value proposition easily understood by customers, sold via subscriptions), whereas Foursquare's suite (data/API that often requires integration or custom use) can be a more complex sale. Indeed, Foursquare's enterprise business has a significant **enterprise sales cycle** component – they often customize deals (like selling different combinations of API, SDK, and analytics) and have to educate clients, which slows deal velocity. Placer instead often delivers immediate visual insights (e.g. a mall operator can just log in and see their mall's traffic vs competitors). SafeGraph, being pure data, also has to find the specific buyers (data scientists, analysts) and sometimes multiple stakeholders (IT, legal due diligence for privacy) to close a deal. In summary, *B2B pivots can work if*

a company leverages its unique assets and commits fully, but starting as B2B can be a straighter path if the market need is evident.

Subscription vs. Usage-Based Pricing

Monetization models in location intelligence span **SaaS-like subscriptions** to **usage-based and licensing fees**. A clear pattern: products packaged as **analytics platforms or dashboards** tend to use per-seat or tiered subscriptions (often annual contracts), whereas **raw data and APIs** lean toward usage-based pricing (per API call, per 1,000 data points, etc.) or data licensing fees.

- **Subscriptions (Fixed Fee):** Placer.ai is a prime example – clients subscribe to its platform, typically with annual contracts that unlock unlimited analysis for a set number of users or locations. For instance, a regional retail chain might pay an annual subscription (say \$50,000/year) for access for their analysts to query any shopping centers in their region. Placer's pricing isn't publicly listed, but given 4,300 customers and \$100M ARR, the *blended* average is ~\$23k per customer ²⁰, though in practice contracts likely range from sub-\$10k for small clients up to \$100k+ for large enterprises. Placer and Near also sometimes structure deals by modules or geography – e.g. an extra fee for international data add-ons, or separate packages for different verticals (retail vs. tourism data). Near's Allspark, being SaaS, is similarly sold as subscriptions (Near's SPAC filings indicate a majority of its revenue is recurring SaaS licensing ⁸⁰). **Enterprise contract length** is often 1 year to start (with pilots of a few months often free or discounted), expanding to multi-year renewals as the data gets embedded in planning cycles.
- **Usage-Based and API Pricing:** Foursquare's business with developers is largely usage-based. Its **Places API** has freemium tiers for small developers and paid tiers for high volume (charging per API call or per 1000 queries). Enterprise licenses for the full Places dataset or unlimited API use are negotiated – e.g. Foursquare reportedly charged some clients flat fees in the hundreds of thousands for yearly unlimited access (akin to a data license). SafeGraph's pricing is explicitly usage-based: on its site and marketplaces, one can select specific data “rows” (places) and “columns” (attributes) and pay per record. An example: SafeGraph's entire US POI file (8M+ places) with core attributes was listed at **\$150,000/year** on AWS Data Exchange ²¹. Alternatively, a customer could pay, say, \$20,000 for a subset (specific states or categories). SafeGraph also offers monthly subscriptions for dynamic data (e.g. \$___ per month for monthly POI updates – exact pricing depends on size). The **AWS Data Exchange** and **Snowflake Marketplace** have made usage-based purchasing easier, effectively turning data into on-demand products. SafeGraph's presence there (with prices ranging from a few cents per record to tens of thousands for bundles ²²) suggests a commoditization of certain data. Similarly, Veraset sells data by the “feed” – a client might license *U.S. daily GPS pings* for n months, paying per million records used. Their model is more custom (negotiated NDAs and contracts due to privacy sensitivity), but presumably usage-scaled.
- **Hybrid Approaches:** Some companies blend models. For example, **Foursquare** might charge a **subscription fee for its Attribution dashboard**, but also charge **per measured conversion** if used in an ad campaign context (a quasi-usage model). **Near** often sells audiences (segments of mobile users) for marketing – those could be priced per thousand users activated. *Outcome-based pricing* also appears in advertising use cases, where location data firms take a small fee for each store visit attributed to an ad (this was Placer's model under Snap; advertisers paid a cost per visit). As location data becomes a utility, we also see **seat-based pricing** for tools (like Foursquare Studio charges per

analyst seat for its advanced GIS platform) and **transaction-based** pricing in marketplaces (with platform fees).

- **Typical Contract Values:** For **enterprise SaaS deals**, mid-six-figure annual deals are common when serving large companies. For instance, a Fortune 100 retailer might sign a \$200K/year contract with Placer.ai for enterprise-wide usage (several users analyzing hundreds of stores). In contrast, **self-serve data purchases** can be as low as a few thousand dollars – e.g. a small consultancy could spend \$5k to get SafeGraph's POI + foot traffic data for a particular city for a project. So the range is huge. **Pilot structures** often involve a short-term free trial or a discounted first quarter. Many vendors will do a **proof-of-concept (POC)** analysis for a client – for example, analyzing one shopping center's data historically to show correlation with sales – either gratis or for a nominal fee, in hopes of securing an annual subscription. Enterprise clients often test 2–3 vendors in a pilot phase (especially for data feeds) to compare coverage and accuracy, before standardizing on one and signing a longer deal.

In deciding **subscription vs. usage**: if a client wants ongoing insights and unlimited queries (e.g. a retailer monitoring foot traffic weekly), a flat subscription is cost-effective and predictable. If a client only needs data occasionally or in specific chunks (e.g. a hedge fund wanting one-off historical data dumps each quarter), usage-based is more flexible. We see a trend that newer SaaS entrants (Placer, etc.) push for subscription to lock in ARR, whereas older data vendors (SafeGraph) embrace usage sales to capture the long-tail of customers via marketplaces. **Overage models** also exist (APIs might include X free calls then charge per call beyond, ensuring heavy users pay more).

Enterprise Sales Cycles and Pilot Conversions

Enterprise sales in this space generally involve a multi-step process: initial outreach or inbound interest, a demo (often showing sample insights on the client's own locations for relevance), a pilot/trial (ranging from a two-week sandbox access to a 3-month pilot project), then procurement and security reviews, and finally contract signing. **Sales cycle length** can range from ~3 months for a smaller deal to 6–9+ months for large, complex deals (especially if legal/privacy reviews are involved, as is increasingly the case). For example, selling to a big bank's real estate division might require approvals from the bank's data governance team. **Pilot success stories** are crucial: Placer.ai credits COVID-era pilots with governments and retailers for proving their value when physical retail trends were chaotic – clients saw that Placer's data gave visibility into which stores recovered faster, etc., leading to roll-out across more departments ⁸⁷. SafeGraph's strategy to offer some datasets for free to researchers and non-profits (e.g. SafeGraph released foot traffic data for free to academics during parts of COVID) not only was PR-friendly but seeded the market with familiarity, helping enterprise adoption later. In essence, **the enterprise sales approach often involves education** – since location intelligence was a newer category, many clients didn't know such granular data was available. By showing tangible use cases (e.g. *"look, we can tell you that 30% of your store's visitors also shop at your competitor"*), vendors convert skeptics to buyers. **Enterprise pilots** are frequently structured as limited in scope (e.g. one region, one use-case) and sometimes at a discounted rate. A conversion metric often cited: after a successful pilot, the goal is to expand "land and expand" – e.g. one department of a retailer uses Placer, then it expands to 5 departments and 10 use cases. Indeed, Near Intelligence reported a **120% net revenue retention** in 2022 ⁸⁰, indicating expansions are common once the data is integrated into workflows.

Another dynamic is **channel partnerships**: Foursquare, for example, partners with systems integrators and consultancies that bundle its data into solutions for end clients, which can shorten sales cycles by leveraging partners' existing relationships. Placer.ai similarly has partnered with commercial real estate brokerages and advisory firms that use Placer data in their client pitches, indirectly driving subscriptions. These partnerships often involve co-selling or referral agreements.

Market Segments and Size Estimates

The location intelligence market spans multiple **segments**, each with its own drivers: **Retail analytics** (including shopping malls, QSRs, brick-and-mortar retail chains) has been a dominant segment – it covers use cases like site selection, benchmarking store performance, optimizing marketing spend by region, and analyzing consumer journeys. Analysts estimate the **retail analytics sub-market** (broader than just location, but heavily using it) will grow to tens of billions (Fortune Business Insights pegs global retail analytics at ~\$8.7B in 2024 toward \$31B in 2032 ⁸⁸, though that includes e-commerce analytics as well). The **foot traffic analysis market** specifically was projected at a more modest level (Global Market Estimates projected a ~7.2% CAGR from 2022–2027) ⁸⁹, reflecting its niche status. However, the interest in **“people movement” data for real estate** decisions is large – global real estate analytics (which includes location data) is part of the multi-billion dollar PropTech wave. **Tourism and travel** is another segment: location data is used by tourism boards to understand visitor flows (e.g. what attractions are most popular, or where visitors to a city originate from), and by hotels or theme parks to gauge travel trends. Companies like Near and Placer have presented at hospitality conferences, indicating a growing vertical. During the pandemic recovery, city tourism bureaus used mobility data to track return of visitors. This segment, while smaller than retail, is significant in regions reliant on tourism (some governments allocate budget for such data).

Advertising and marketing is an overlapping segment: many brands use location data for geotargeting and attribution, which meant location intelligence vendors could tap into digital ad budgets. That market is huge (digital location-targeted advertising was estimated at well over \$30B in the U.S.), but only a slice becomes revenue for data providers (via licensing data to ad-tech or measurement fees). Still, Foursquare and PlaceIQ (another competitor) drew substantial business from ad use cases pre-iOS14.5. The tightening of mobile ad tracking has since dampened some of that demand or moved it to aggregated approaches (e.g. panel-based measurement rather than device-level).

Financial services and investment is a niche but lucrative segment – hedge funds and asset managers will pay high fees for unique data that gives them an edge (e.g. predicting company earnings from foot traffic, as mentioned). SafeGraph and alternative data firms serve this area quietly; contracts can be very expensive but often exclusive or limited in distribution.

To give a sense of scale: *Near's CEO* cited an overall **\$23B TAM for “human movement and consumer behavior data”** in 2022 ⁷. This likely aggregates all the above segments globally. Market research firms (MarketsandMarkets, etc.) report the **global location analytics market** around **\$20–25B in 2023**, growing ~13–17% CAGR to around **\$50–75B by 2030** ⁸ ⁹⁰. The **U.S. market** is a large share: IMARC estimated the U.S. location analytics market at \$8.1B in 2024, on track for \$35B by 2033 ⁹¹. Within that, retail and real estate are key drivers (often ~40% of use cases), followed by BFSI (banking/finance), transportation/logistics (supply chain optimization using location data), and government.

Profit Margins and Unit Economics: Gross margins for data-centric companies are typically high – Near’s ~72% gross margin ¹² implies cost of revenue largely consists of data acquisition costs (payments to data suppliers, cloud storage/processing). Placer.ai likely has similarly high gross margins, though its large headcount (850 before layoffs ⁹²) means heavy operating costs in R&D and sales. Placer’s late-2024 layoffs of 18% staff were explicitly to “prioritize profitability” ⁹³ ⁹⁴, suggesting they were operating at a significant loss while pursuing growth. SafeGraph bragged about efficiency, with revenue per employee a key metric and burning only \$3M in 2 years ¹⁶ – an unusually frugal approach. This hints at SafeGraph possibly achieving near-breakeven at a relatively small scale (the CEO noted they didn’t *need* to raise money to keep operating ¹⁶). In contrast, Foursquare, with ~400 employees in 2021 for \$100M revenue, likely had thinner margins due to its heavy engineering and sales force (plus the costs of maintaining consumer apps for data collection). Foursquare did lay off ~100 employees in 2020 (during COVID) ⁹⁵, possibly to cut costs and adjust to its enterprise-focused size. **Unit economics** in this industry can be compelling once data is collected: one data feed can be resold to 10 customers with minimal incremental cost, so scalability is high. However, obtaining the data in the first place can be expensive – e.g. X-Mode reportedly paid app developers a revenue share or fees to embed its SDK (Life360 disclosed it earned ~\$16M over a few years by selling data to X-Mode and others ⁸³). That means companies like X-Mode had significant COGS (cost of goods sold) tied to each data point. As regulations have tightened, many data brokers had to either pay users directly (through reward apps like *Foursquare’s own Panel app*, “Rewards” relaunched in 2021 ⁹⁶) or shift to **panel partnerships** (which might involve revenue share). This can compress margins if not managed – for instance, Cuebiq (another location firm) had to reward users via surveys for opt-in data. Nonetheless, software efficiencies and automation in processing keep gross margins high, and as long as enterprise clients stick around (low churn), lifetime value is high. Placer’s expansion suggests their customers see ongoing value (low churn); SafeGraph selling via marketplaces suggests they aim to drive volume with low-touch sales, preserving margin by reducing need for large sales teams.

Monetization Strategies Beyond Core B2B Sales

Aside from selling data or SaaS to enterprises, location intelligence companies (and tech firms with location-based consumer apps) have explored various **monetization strategies**:

- **Creator Economy Integration (Brand Partnerships & Sponsored Content):** In the consumer realm, location apps have leveraged brand partnerships as a revenue stream. *Foursquare’s early years* provide examples: brands like **Starbucks, Pepsi, and Apple** partnered with Foursquare to create **sponsored badges, mayorships, and specials** – effectively advertising within the app. For instance, Pepsi sponsored Foursquare badges that users could earn by checking in at certain venues, and those campaigns were paid brand engagements. While this was a minor revenue source (tied to the B2C app usage), it showed how user-generated location content could be monetized with sponsors. Similarly, **Snapchat’s location-based lenses/filters** allowed brands to sponsor location-specific AR filters (e.g. a filter that only appears at a particular store or event), tapping into the *creator economy* by letting users overlay branded content on their snaps at those places. Even though Snap is primarily an ad model, it demonstrates marrying location with branded content. Another example: **Niantic’s Pokémon GO** (not a B2B company but a location-centric B2C app) had a **sponsored location program** where retailers like McDonald’s or Starbucks paid to have in-game points of interest at their stores, driving foot traffic. This is a form of location-based sponsored content – Niantic leveraged its huge user base to sell *real-world footfall* to sponsors (McDonald’s reportedly saw significant uptick in visits by being PokéStop locations). Such strategies indicate that if you have a popular location-based consumer platform, you can monetize by aligning brands with user activities

(check-ins, AR content, etc.). However, for our profiled companies, most have de-emphasized direct consumer features, so their engagement in the creator economy is limited. One notable case is **Foursquare's "Rewards" panel app** (the revived Panel app in 2021) ⁹⁶ – users earned points (redeemable for gift cards) by sharing their background location. This can be seen as Foursquare paying “creators” (or rather, data donors) and potentially allowing sponsors to underwrite some rewards. Ultimately, Foursquare shut that program in 2023 ⁹⁷, likely due to low margins or low opt-in post-ATT. The broader point is that **user-generated location data has value**, and some firms try to incentivize users directly (essentially treating them as creators of data). As privacy norms tighten, compensating users transparently (a la creator economy) might become a necessary strategy to get rich data. We've seen startups propose models where users sell their own location data via marketplaces – though none at scale yet.

- **Virtual Goods & Premium Features in Social Location Apps:** For consumer-focused apps that utilize location, monetizing through virtual goods or premium upgrades is another approach. While our main companies pivoted away from consumer, it's instructive to look at those who stayed consumer. **Niantic (Pokémon GO)** derives the bulk of its ~\$1B+ annual revenue from **in-app purchases** of virtual items (pokéballs, etc.) – essentially virtual goods in a location-based game. This shows that engaging people with location (in Niantic's case, gamifying visiting places) can drive a *direct* monetization if the app's content is compelling. Another example is **location-based dating apps** (like Tinder's “Passport” feature that lets you virtually check into other cities) – Tinder charges this as part of its premium subscription. Users value the ability to change or hide location, so it becomes a paid feature. **Snapchat+** (Snap's premium tier) now offers some map features (like seeing where your friends have been in the past 24 hours) only to subscribers – essentially monetizing enhanced location insight as a premium feature. These illustrate that consumers will pay for features that give them *virtual location flexibility or exclusivity*. In the context of our companies, Foursquare considered such avenues during its consumer phase (there were ideas of premium city guides or personal stats), but ultimately it didn't pursue them deeply, focusing on B2B. However, the lesson for SpotFinder or similar apps is that **gamification and social status tied to locations can support sales of virtual currency or premium tiers**. Foursquare's original gamification (badges, leaderboards) didn't directly monetize, but it drove engagement; a modern app could attach purchases to that (e.g. selling cosmetic badge packs or offering paid “superuser” status that grants perks). So far, no location-social app has at scale monetized via virtual goods outside of gaming, but the potential is shown by adjacent markets.

- **Data Licensing & API Business Models:** This is the core monetization for most profiled companies: selling data access. We've covered pricing earlier – essentially licensing data (POI data, visit feeds, etc.) to clients for use in their own systems. **Success stories** here include *Google Maps API*, which isn't one of our companies but towers over the space – Google reportedly turned Maps API into a multi-billion dollar revenue stream by 2018, after significantly hiking usage prices (in 2018 Google increased prices 10x for some API calls). This sent many developers looking for alternatives like Foursquare and SafeGraph. Thus, Foursquare's API business benefited from Google's pricing shift; it positioned Foursquare as a cheaper, more flexible option for places data. Over time, Google's dominance (and integration of Waze user data, etc.) keeps it strong, but Foursquare's win was staying independent and being chosen by giants like Apple to augment Apple Maps data in certain countries (Apple used Foursquare data for POIs and reviews around 2015–2017). Another example of a data licensing success is **SafeGraph's growth** during COVID – it became a go-to source for researchers and companies needing POI and footfall data quickly, showing the value of having plug-

and-play datasets. SafeGraph's marketplace approach (selling individual datasets modularly) attracted customers who might not commit to a full subscription but would spend on specific needs, thus monetizing a broader base. **APIs** specifically allow a usage-based revenue stream that grows with client usage – e.g. if a ride-hailing app uses Foursquare's API for place search, as their ride volume grows, Foursquare's revenue from that client grows. This scaling factor can be powerful. Companies like **Mapbox** (a mapping platform using open data but with proprietary API services) have shown that a developer-centric model can yield large recurring revenues through usage billing. **Take rates** on data marketplaces (like AWS or Snowflake) mean the platform (Amazon, etc.) might take ~10–20% of the transaction, but for data providers it's a new channel to monetize long-tail customers. SafeGraph, for one, uses AWS marketplace and presumably factors that margin in (they reach many small GIS analysts who just click-to-buy data). **Success stories** also include smaller firms: for instance, *OpenStreetMap* is not commercial itself, but companies like Mapbox built a business packaging OSM data with custom APIs – essentially proving that an API model around open location data can work (Mapbox reached valuations over \$1B and powers apps like Snapchat's maps). That said, building a sustainable API business often requires developer relations, constant data updates, and handling a wide variety of use cases. Foursquare balanced that by also doing enterprise direct deals (for those who want bulk data dump instead of API).

- **Marketplace Take Rates & Platform Strategies:** A few companies have attempted to become **marketplaces for location data** themselves – essentially letting third-party data providers sell to customers on their platform. SafeGraph launched its **"SafeGraph Marketplace"** inviting other data vendors (like consumer spend data or traffic counts) to list products that complement SafeGraph's POI data ⁹⁸ ⁹⁹. The idea was to become a one-stop shop for "everything about a place" – SafeGraph might take a cut of any partner data sold. It also launched **Placekey** as a free common identifier to facilitate this ecosystem (which many industry players adopted). While SafeGraph's marketplace has grown modestly, the concept shows how take rates (likely ~15–25%) on high-value data transactions can add revenue with little overhead. Another example, **Foursquare** in a sense leveraged a marketplace by encouraging an ecosystem of 100,000+ developers on its free tier and converting some to paid – not a marketplace in the classic sense, but an ecosystem play where widespread adoption eventually leads to enterprise deals (somewhat akin to how Twilio or Stripe grew). **Apple's App Store or Google Play policies** also indirectly shape monetization: the reason many location apps sold data B2B was because direct user monetization was weak (ads or subscriptions on consumer apps rarely matched the revenue they could get by quietly selling data). Apple and Google have since banned that practice (like banning apps that sell location data without disclosure), effectively **forcing a more formal marketplace approach** (like going through AWS, etc., where it's transparent).

Success stories in marketplace-like monetization: **Snowflake's Data Marketplace** is noteworthy – companies like SafeGraph, Foursquare (via partners), and others list data there, and Snowflake usage fees generate recurring income. Snowflake's own success (tens of millions in data sharing volume) suggests that being part of a larger marketplace can amplify sales. No location-intel provider has become a *consumer-facing* marketplace success (e.g. there isn't an "App Store" for consumers to buy location datasets – that market is enterprise only). But one could envision, for example, a marketplace of user-generated city guides or maps (some startups tried this, letting local experts sell guides to the best restaurants, etc.). While not directly in our companies, it's worth noting **Google Maps's platform** has begun integrating paid content (e.g. sponsored pins, and partnerships where booking or ordering is facilitated – Google likely takes a cut of transactions initiated through Maps). This is another form of monetizing location as a platform: facilitating

commerce and taking a commission (*take rate*). Foursquare never quite got there with its city guide (it had affiliate links to restaurants/Uber in its app, minor revenue). But newer apps might.

- **Emerging Trends (Taste & Cultural Intelligence):** The user's query mentions "companies claiming taste/aesthetic/cultural intelligence." This hints at a frontier of location data monetization – going beyond *where* people go, to *why* and *what preferences* that indicates. Foursquare actually has done work here: they have a patent and system for extracting "tastes" (e.g. if you visit breweries often, you have a "craft beer" taste) ¹⁰⁰. They can aggregate those into audience segments that marketers covet (e.g. a brand might want to target "fitness enthusiasts who also like craft coffee" based on places visited). This kind of **cultural intelligence** monetizes location data by translating it into consumer personas, which can then be used for targeted advertising or product recommendations. **Snap's acquisition of Zenly** (a popular social map app) was partly to understand the social context of places – though Snap shut Zenly down in 2022, the value was presumably in adding "social intelligence" to Snap's Snap Map (Snap Map now shows popular venues based on where friends go, etc., which could be monetized with local discovery features in the future). **Facebook** also likely derives cultural insights from its location data (e.g. to improve ad targeting). For companies like Near, adding layers like transaction data or web behavior is another route to "cultural intelligence." Their value prop becomes not just telling *where* people go, but *who* they are (in aggregate), which is highly valuable to brands (and an area where privacy needs careful handling).

Why some transitions or strategies failed: Not every attempt to monetize location succeeds. For instance, **consumer trust issues** can derail things – Life360, when revealed to be selling user location data, faced backlash and had to stop selling to certain brokers after 2021 ⁸³ ⁶⁴. Likewise, X-Mode's promising business selling to government died once Apple/Google intervened. So a strategy that relies on stealth or poor transparency is not sustainable in 2025. On the flip side, **over-reliance on one platform** can hurt: many location companies depended heavily on the mobile ad ecosystem (IDFAs, GAIDs) – when that dried up, their models had to pivot (some, like Cuebiq, shifted to consented panels and smaller scale; others folded).

In sum, **successful monetization in location tech has come from diversifying revenue streams:** combining enterprise SaaS, developer API income, data marketplace listings, and even consumer feature premiums if applicable. Placer.ai and SafeGraph show focus, but one could argue Foursquare's diverse product suite spreads bets across licensing, SaaS (Studio), and advertising solutions, giving it resilience. For SpotFinder's context, if it's launching in North America, understanding these models suggests focusing on **enterprise data licensing and analytics as core revenue**, while possibly exploring **consumer-side features for engagement or ancillary income** (e.g. a freemium app that collects unique data, or partnerships with creators for sponsored content about places). However, the big money clearly has been in B2B contracts in this domain, as evidenced by multi-million ARR figures and high valuations tied to enterprise performance. Companies that *successfully transitioned* from consumer to enterprise did so by recognizing the greater willingness of businesses to pay for insights than consumers to pay for novelty. Those that failed often either stayed too long in low-revenue consumer models or ran afoul of emerging privacy expectations.

Client Case Studies & Learnings: To conclude, a few illustrative mini-cases: **Sony** (electronics) is a Placer.ai client ² – they used Placer data to decide where to open new Sony Experience stores, analyzing mall foot traffic patterns. **Wegmans** (a supermarket) as a Placer client likely used it to compare how new store openings drew customers from competitors ². **Washington DC's Economic Partnership** used Placer to show prospective retailers the foot traffic and demographics in different neighborhoods to attract

investment ⁴⁰ . These cases show *data as a sales tool*: if your location has good metrics, you can lure tenants or investors. **McDonald's** with Near might analyze drive-thru vs dine-in visitor patterns to tweak store formats. **An ad agency** using Foursquare Attribution might show a CPG brand that their campaign led to a +5% lift in store visitation – justifying the ad spend and thus paying Foursquare a fraction of that campaign budget for the proof. **Government example**: the **CDC** during COVID bought SafeGraph/Veraset mobility data for \$420k to monitor social distancing compliance ⁴⁶ ; while not a huge contract, it set a precedent for public sector use (now companies pitch data for smart city planning, transportation engineering, etc.).

The common thread: **Turning raw location signals into decision-grade insights** has proven extremely valuable in the 2020–2025 period, especially as physical and digital worlds converge post-pandemic. The companies that thrived balanced acquiring vast data (sometimes through difficult pivots or contentious methods) with building trust and user-friendly tools, while those that stumbled either misjudged the consumer vs enterprise trade-off or fell victim to privacy pushback. Going forward, the market is likely to continue consolidating (e.g. smaller brokers getting acquired or regulated out) and the survivors like Placer, Foursquare, SafeGraph (if it remains independent), and Near will compete on **data accuracy, privacy safeguards, and analytical capability**. Each of the strategies outlined – from creative consumer monetization to enterprise marketplace selling – could play a role in how a new entrant like SpotFinder positions its own “data play” for maximum effect.

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